

Requirement Number	High Level Requirement (HLR) Description		Detail Business Requirement (DBR) Objective	Priority: Must Have (MH), Should Have (SH), Nice To Have (NH)	Use Case Stmt #	Associated Use Case Statements	Comments
EAMS ACCESS HIGH LEVEL BUSINESS REQUIREMENTS TABLE (HLRs) - As Of 12/16/09							
						This column will track the use case statements submitted by the external business partners affirming that all requirements have been addressed.	
	Acknowledgements:						
1)	Provide acknowledgement of transmitted submissions and filing status			MH		2, 4, 6, 8, 9, 12n, 16c, 19, 20, 21, 22, 26, 42, 45, 58, 59, 60, 69g, 71m, 71n, 71p	
		1.1	Provide a 15 second response time to submitter per filing packet.		71m	Provide immediate (real time) technical edit response to insure that each transaction is complete (contains all required data fields and attachments, if any, and meets XML structural integrity for the form type being submitted).	
					71n	Provide immediate feedback as to the acceptance or rejection of each transaction.	
		1.2	Define a mechanism for the return notification, whether auto send or placed in a repository for pick by user group at a later time.		22	Get back XML stream or PDF of what case it was , form or document that was received along with when, transaction number, phone number of filer, etc	
		1.3	Define the Level 1 Acknowledgement				
		1.3.1	Define the "Successfully received" acknowledgement message		12i	"Real time" confirmation/success/rejection (with reason) of filing – Business Act, Tech Act – "lodging a doc"	
		1.3.2	Define the "Packet rejected" acknowledgement message				
		1.3.3	Return the following data: Batch ID#, Case# , user defined field, date/time submitted, document type, applicant name, date-of-injury, number of attachments.		8, 9	As an EAMS filer, the original submission date to be tracked so I can resubmit if there are validation errors"	
		1.3.4	Define the Rejection : Due to formatting errors, identify format error				
		1.4	Define the Level 2 Acknowledgement				
		1.4.1	Define the "Submission accepted" acknowledgement message				
		1.4.2	Define the "Submission on hold for 15 days" acknowledgement message.				
		1.4.3	Include all of the identification data information (1.3.2) from Level 1,				

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		1.4.4	When accepted: simple acknowledgement of successful filing, Return the EAMS case reference# for case opening (allow for up to 15 case #'s) and the Master Case#.				
		1.4.5	Define the basic feed back information to be provided in acknowledgement		70e	8) Notice of immediate assigned WJC	
					71c	Results in electronic documentation that we have accepted for filing whatever it was they said they gave us	
		1.4.6	When errors are encountered: Return the error codes as part of the response.		71p	Enhance the EAMS batch process to automatically remove (delete) any transactions from the "Holding Tank" that have received one or more errors	71p is actually a DBR of req# 4. It is listed here as a reference. When designing the process, the errors encountered in this process will be reflected on the error report.
		1.4.7	When errors are encountered: Provide a link to error code table on the FTP site to obtain error code description as part of the response.				
		1.4.8	When errors are encountered: Provide the link to the documents in error as part of the response.				
		1.5	All errors for each transaction must be reported back to the sender in one response transaction.		71p	a) All errors for each transaction must be reported back to sender in one response transaction.	
		1.6	Provide confirmation that the submission created the desired workflow for internal users.		69g	Confirmation of receipt of the submission and acceptance of same would be highly helpful as well. And confirmation that the submission created the desired workflow for internal users would be helpful as well. (Sometimes we see that our Petition made it	Sometimes we see that our Petition made it into FileNet, however we are uncertain as to whether it went to a judge's queue for review.
2)	Provide the ability to electronically notify non-filing case participant of the existence of case activity			NH			
		1.1	Facilitate electronic service on all parties and lien claimants		12j	Automatic cross notification – potentially reduces level of viewing	
					16f	Services to all parties	- see Fed. Rules
						a) Automatic cross notification	
					43	Cross notification desired by many	

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					69c	Notification to the parties of changes to the EAMS file as soon as they take place would be extremely helpful to the parties – maybe an automatic notice can be sent out to the case parties regarding the change (like a notice of hearing gets automatically)	
					69d	In the same manner, when a new Application for Adjudication of Claim gets filed and the case number gets assigned, notice to all parties mentioned in the Application should be automatically sent out to each parties.	
					70e	5) Notice of Appearance - Confirm legal service on all parties and lien claimants.	
		1.2	Provide the capability to view lien properties i.e., how much, what they are.		70e	6) Liens	
						Amounts and claimants names - see Fed. Rules re: Creditors	
		1.3	Automatically inform other parties when NORs get associated		69e	Faster association to cases without delay and without the need for multiple processing requests (e-filing the Notice of Representation and later requesting its processing). Filing the NOR should automatically update the EAMS file. Maybe NORs should be	
		1.4	Service by EAMS on other parties		73d	c) Service by EAMS on other parties (would this require legislature change?)	
		1.5	Provide the external user with the ability to download and print an appropriately formatted form/document that the submitter could serve on other parties		73d	e) and if EAMS will not serve other parties, send back to submitter a copy of, or the ability to download an appropriately formatted form/document that the submitter could serve on other parties	
3)	Provide notification of planned outages using the system unavailability rule			MH	11c	Notification of outages based on availability rule.	
					14g	Notification of planned outages used system unavailability rule	
4)	Provide a complete summary of all errors contained within the transaction after it has been processed by the EAMS batch interface.			MH			

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		1.1	Enhance the EAMS batch process to report all detectable errors for the filing		71o	Provide a complete summary of all errors contained within the transaction after it has been processed by the EAMS batch interface.	
						a) The EAMS batch process must be enhanced to report all detectable errors for the filing	
		1.2	Enhance the EAMS batch process to automatically remove (delete) any transactions from the "Holding Tank" that have received one or more errors		71p	Enhance the EAMS batch process to automatically remove (delete) any transactions from the "Holding Tank" that have received one or more errors	
	Filing: Set of Bulk Features						
5)	Provide viewing capability.			NH	12e	Filing Viewing	Viewing issue concerns are noted but Use Case submitted as a requirement
		1.1	Provide Case Participants with the ability to view docket.		37	Case participants must have viewability (or reasonable alternative) for viewing filed documents. They need way to know which complete and incomplete documents are in the system.	Viewing issue concerns are noted but Use Case submitted as a requirement
					38	Not just filing access, but parties should be able to understand what is in system already. Need to be able to know what is in file, either by seeing the individual documents or having trust that what is in the docket list is also in the final delivered	
					66c	I would like to be able to see/print the WCAB hearing calendar for a particular WCAB and Day	
		1.2	Provide the ability to view the settlement documents and proposed C&R's on EAMS.		67b	I would like to view the settlement documents and proposed C&R's on EAMS to speed the negotiation process	Viewing issue concerns are noted but Use Case submitted as a requirement
		1.3	Add the ability to view official address record and secure it from the database		70e	2) Maintain service list of parties and lien claimants - see Fed Court Rules	consider email/electronic service between parties and DWC
		1.4	Add the capability to download non-confidential, non-privileged documents.		70e	4) Download non-confidential, non-privileged documents available by California law in EAMS database - mutuality of transparency.	
6)	Provide filing capability.			MH			
		1.1	Provide the ability to file case documents electronically		12e	Filing Viewing	

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		1.2	Provide the ability to print an appropriately formatted form/document that the submitter could serve on other parties		73d	e) and if EAMS will not serve other parties, send back to submitter a copy of, or the ability to download an appropriately formatted form/document that the submitter could serve on other parties	
7)	Define a single standard for connectivity.			MH	15h	Connect via a B2B gateway and we enter to H.T. synch receipt of filing. A synch confirmation of success/ denial	
8)	Define a protocol eliminating duplicate filings			NH			
		1.1	Reject duplicate document submissions		16j	Duplicate filing	
						b. Rejection of duplicate filings (or overriding existing records)	vague interpretation of a filing. A definition of a duplicate filing is needed
					12m	Avoid duplicate filing – request 3 require review of case file prior to filing e.g. docket sheet	
9)	Recognize and identify corrections and updates			NH			
		1.1	Define the criteria identifying which forms can be overwritten and/or corrected.				
		1.2	Invoke the cross notification process when the criteria reflects a change to the document				Change to any document or specific document??
10)	Define standards valid for all submissions			MH			
		1.1	Define the standards to implement the Data Oriented format		11a, 12b, 40	Data Oriented (not form oriented)	
		1.2	Define the standards for submitting a common data transaction packet		12k, 30	Common transaction data transaction format – packet	
		1.3	Define the standards to implement a common data transmission methodology		16g	Common data transmission method	
		1.4	Define the standard that Electronic Filings must be built in XML format and in accordance with specifications from the DWC		15b	All submissions via XML	
					71a	Scalable e-filing or electronic filing	
						a) XML schema coming to DWC	
					71r	Electronic Filings must be built on XML format standard and in accordance with specifications from the DWC.	

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		1.5	Define the criteria to ensure that each transaction is complete		71m	Provide immediate (real time) technical edit response to insure that each transaction is complete (contains all required data fields and attachments, if any, and meets XML structural integrity for the form type being submitted).	
		1.6	Define the standard for single, universal, data stream utilization by all filers for EAMS submission		15e	Single, universal, data stream utilized by all for EAMS submission	
		1.7	Develop the functionality enabling external users to file from their office		17	Be able to file from office	
		1.8	Develop the functionality permitting the external user to submit the necessary data prior to a hearing		18	Get all data in without having to physically go to office prior to hearing	Clarification??
					71b	External users who have information in electronic form should be able to provide it to DWC and have it flow electronically from end to end	
		1.9	Provide the external user with the capability to submit case data, supporting documents and case updates.		68	we would like to submit case data, supporting documents, case updates from my case management system, as well as attend cases through teleconference, over the Internet so that we can streamline filing, processing and completion of Workers Comp cases with	For future consideration: the ability to attend cases through teleconference, over the Internet
		2.1	Define the standards requiring NORs to be a structured form		69e	Faster association to cases without delay and without the need for multiple processing requests (e-filing the Notice of Representation and later requesting its processing). Filing the NOR should automatically update the EAMS file. Maybe NORs should be	
		2.2	Filing the NOR automatically updates the EAMS file				
10A)	Define an industry standard format to be used for attachments			MH	71s	Must support multiple attachments in various industry standard formats including PDF, PDF-A, TIFF, GIFF, etc.	Specify standards
11)	Implement automatic preservation of the original filing date for 15 days (per the rules of administration)		Retain rule 102223 to retain the original filing date for the 15 day period	MH			
		1.1	Emulate current filing rules		14f	Original filing date in the event of – emulate current filing rules	
		1.2	Enhance the batch process to automatically delete transactions from the “Holding Tank” that have received one or more errors		71p	Enhance the EAMS batch process to automatically remove (delete) any transactions from the “Holding Tank” that have received one or more errors	

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		1.3	Implement the rule that the document date filed is the document "lodged" date		24	Rule is the date of the document is the date filed, which hopefully is same as "lodged" date. This is same as present practice (affirm with JH)	Include the correction of any errors.
12)	Provide the ability to submit multiple number of filing packets per transmission.			NH			
		1.1	Define a Filing Packet as consisting of 1 Lead document and associated attachments.		1	As an EAMS filer, the ability to submit 1 or more filings and related attachments	
					7	As an EAMS filer, submit one or more forms via the internet so I can reduce paper filing time and costs	
					14a	Submit data 1 and to N attachment in a "filing packet" 'envelope	
					14c	Ability to parse up to 15 companion cases e.g. cover sheet etc.	
					31	Definition of what is in a packet of filed information	
					71e	Ability to attach documents to a form or independently file a document	
					71l	Able to accept batch transactions with varying number of transactions from one to thousands	
					48	Need to be able to file attachments and unstructured documents in addition to structured forms or data streams	
					56	Ability to programmatically create and package a transaction (i.e. C&R, DOR) for submission to the EAMS system. This item requires "Package" definition.	
		1.2	Combine all related documents in a single batch.		71t	Combine all related documents in a single batch.	
		1.3	Define the functionality to process attachments as distinct and separate files		49	Attachments need to be able to show up as distinct and separate files	
13)	Provide the capability to support Electronic Signatures on various incoming documents.			MH			
		1.1	Provide the capability to support Electronic Signatures on various incoming documents.		3	As an EAMS filer, electronically sign documents to be submitted	
					12l	Electronic signatures	
					16i	E-signature (Security)	
					44	E-signatures discussion needs to take place	
					47	E-signatures or equivalent may be required to verify numbers of people at the meeting.	

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					71f	Authentication of user and verification of data	
						c) Real electronic signature (is this necessary or can authentication suffice?)	
					71q	Capability to support Electronic Signatures on various incoming documents.	
14)	Implement the functionality to replace the cover sheet and separator sheet with a data header.			MH			
		1.1	Define the functionality to submit the equivalent of one cover page per packet				
		1.2	Replace cover sheet and separator sheet with a data header		14e	Replace cover sheet with a data header and separator sheet	
					51	Need to change process to kill off the cover sheets and separators and use more current scanning technology. How to get data into system, not how to arrange the separators. Forms are just means to an end of organizing data to get it into a system, and p	
					52	Replace cover sheet with transaction (data) header, followed by XML table of data, and any attached PDFs. This is the package or envelope that would be submitted electronically	
					57	Eliminate the "Cover Page" and "Document Separator" for electronic submission.	
15)	DWC shall develop and provide to all interested parties a detailed list of all data elements, validations and business rules that will be required for successful filing of each DWC and WCAB form to be filed using the systems contemplated in this project.			MH			Submitted by Joel Hecht, 08/27/09, as a result of discussion during the requirements meeting.
16)	DWC publishes and maintains a complete list of edits on a form by form basis (data element rule)			MH			
		1.1	Formulate and implement pre-processing business rules.		71d	Eliminate DWC handling of documents through electronic verification	
		1.2	Develop the Level 1 validation process to include all rule validations currently in OCR and Eforms.		11b	Emulate current business filing rules.	

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		1.3	Validate that document passes editing criteria.		71f	Authentication of user and verification of data	
		1.4	Define function to produce error acknowledgement when editing criteria is not satisfied			a) Authentication and validation that document is error-free or provides error report back to sender	
		1.5	Validate that information is appropriately applied on documents			b) Authentication and validation that documents are complete and correct	
					12f	Pre Validated Data	
					12h	Agency to develop set of business rules	
					15d	Formulate pre-processing business rules to be more extensive than current processing and after initiation of case all docs require it	
		1.6	Define real time validation feature		16b	Real time validation	
		1.7	Reject transactions not passing edit criteria		16d	Do not allow filings with errors into the process	
					25	Want to develop system that does not allow errors into batch/holding tank	
					27	Don't allow transmission of docs to holding tank that cannot achieve validation	
					28	File only things that will be processed without error, eg that were preprocessed and validated by submitter	
					32	Validation happens outside DWC	Validation process is on the external user system built with edit criteria sent by DWC
		1.8	Define acknowledgements, docket list, DEU and return to work issue (RSU) info, etc., validation criteria.		70e	3) Validates	
						• Filings & dates	
						• Service & dates	
17)	Form template should be rendered in the same format by the end user and the DWC			MH			
		1.1	Define a printable version of what the DWC receives identical to the way the form appears in the DWC database		12a	Alternative electronic filing system	In addition to the data stream, we include a PDF of the filing document an item under contention, to be addressed later)
					39	Alternative electronic filing system	
18)	Eliminate the transmission of data fields that are not needed			NH			Perform additional analysis to identify required data fields i.e., if filing form 'X' select these 9 fields to file

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		1.1	Define the functionality for electronic forms processing to indicate only those fields that need to be filled		73i	a) ability for the web-based forms to indicate only those fields that need to be filled (informed by what data is already in EAMS/WCIS)	Recommend for the next generation
19)	Pre-Populate Forms			NH			Pre-population recommended for the next generation. Data fields that are already filled in (automatically) when the form is called up on the screen.
		1.1	Make available to the external user, data from the EAMS database.				
		1.2	Pre-populate forms with system retained data when criteria is met		5	As an EAMS filer, data from EAMS' databases to be available so that I can pre-populate forms with accurate data.	Data fields that are already filled in (automatically) when the form is called up on the screen.
					16j	Duplicate filing	
						a. Pre-population	
					41	Pre-population of forms should take place from system wherever possible	
					12c	Prepop of Data update in the case file	
					41	Pre-population of forms should take place from system wherever possible	
19A)	Auto-Populate Forms			NH			Enter key field information into the form auto populate selected fields with data related to the key field. Recommend for the next generation.
		1.1	Define the function to auto-populate into the electronic forms where the process indicates only those fields need to be filled		12d	Auto pop – gen. case on eform	
					61	Ability to have EAMS complete all relevant forms "Fill In" database information based on the EAMS number and the forms request being submitted. Use of this approach would greatly minimize the need for sensitive information such as SSAN, date of birth, e	Self correction based on EAMS customer number
					69a	We would like it if the forms would auto populate information both by filling out information from the user's case management system and by auto populating the fields with data directly from EAMS, for those fields of information which the EAMS file contain	
		1.2	Provide access to required information from EAMS				

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					73i	b) Ability to auto-populate into the form	
		1.3	NORs should populate fields in the EAMS file.		69e	Faster association to cases without delay and without the need for multiple processing requests (e-filing the Notice of Representation and later requesting its processing).	
					69h	We'd like for forms to require less information, when the information is already in EAMS.	
20)	Provide the capability to request "Read Only" informational data from the EAMS database based on the EAMS number.			NH			Both the request and the response should be encrypted to satisfy any potential security concerns
21)	Provide the ability to file additional and amended liens.			MH	65c	we want to be able to file additional and amended liens via EAMS, thus saving the duplication of work necessary to file a separate lien when parties need an updated lien.	
22)	Provide the ability to file documents under seal			MH			
		1.1	Address the methodology to process documents under seal		13c	Need to address filing of sealed documents – why, how handled	Recommend for the next generation. See Rules/Regulations 10272
					50	Want to be able to seal my packet until it arrives at DWC so that no one else can see what is in it. Encryption is a possibility	
23)	Provide the ability to create a docket sheet of what has been filed	1.1	Define the functionality to create the docket sheet	NH	46	Can create docket sheet of what has been filed and (periodically) push that out to all parties on a case so they know what is in file	
		1.2	Define the feature to periodically push the created docket to all parties on a case so they know what is in file				
24)	Provide a working test environment and minimum standards for external users	1.1	Provide a working test environment for vendors to test and certify their filing solutions.	MH	64c	I would like the DWC to provide a working test environment for vendors, DWC to monitor submission failures from each vendor.	
					70d	We must have test lab	
		1.2	Establish DWC monitoring of submission failures from each vendor.				

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		1.3	Provide a working test environment and minimum standards for external users		64c	I would like the DWC to provide a working test environment for vendors to test and certify their filing solutions. Once tested and approved, I would like the DWC to monitor submission failures from each vendor. If and when a pre-determined threshold of f	Refer to policy group
25)	Permit EDD access to liens filed by other EDD offices.			NH			Refer to security officer for permissions
		1.1	Modify the Permissions giving EDD access to liens filed by other EDD offices.		67a	I would like to have access to lien's filed by other EDD offices even though our field office is not a party to the case [in order] to avoid filing duplicate liens.	The accessing field office is not necessarily a party to the case. Access requested to avoid filing duplicate liens. Forward to Changing Permissions. Security concern. Viewing issue.
	Security/Confidentiality						
26)	Provide the capability to protect transmissions to and from the division.			MH			50
		1.1	Secure data transmissions to external user		13b	Viewing access to case mgmt Encryption	
					16h	Secure data transmission (Security)	
						a. Filing capability	
						b. Viewing capability	refer to policy group
					33	Privacy of data: cannot be intermingled with others' cases	
					35	System must have assurance of privacy	
					36	Once data leaves DWC to go back to any party or filers, it must be secure along the way	
		1.2	Collaborate with external user to define requirements to seal packets transmitted to DWC.		50	Want to be able to seal my packet until it arrives at DWC so that no one else can see what is in it. Encryption is a possibility	
27)	Require security and audit trails for all transactions into DWC			MH	15f	Security audit trails – Manage Access	Consult with security officer (Randy) and further analysis of audit trail requirements
28)	Authenticate filers.			SH			
		1.1	Develop the ability to Certify and De-certify filing entities		15g	Security admin of logon and passwords	Refer to security officer
	Other Requirements						

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29)	Facilitate the filing of the unrepresented QME reports to the DEU			MH		This will require reg change and require a change in what information is being captured out of forms or change the form that information is being captured from and require some database work	
		1.1	Define the QME summary rating form in an electronic format.		10	As a QME for an unrepresented worker, to file my report with DEU for summary rating	
30)	Provide simple web-based access to end-users			NH	70a	The EAMS system should provide simple web-based access to end-users	
31)	Provide web-service access to external applications (peer-to-peer access to public search screen/ case participants)			NH	70b	The EAMS system should provide web-service access to external applications	
32)	Provide education about the new filing system.			NH	70c	There should be multi-level training for end-users, developers.	
33)	Design form fields to be longer			NH			
		1.1	Enhance form field length.		69i	Having longer form fields, as many times the length is insufficient to enter all the information desired.	
34)	Simple screens			NH			
		1.1	Incorporate external user input on screen design		70e	Simple screens	
35)	Provide the ability to search cases and documents relevant to case			NH			
		1.1	Add an ability to save document		70e	1) See all documents and print all documents	
36)	Provide a tool to case participants so they can verify case info to cases which they are attached.			NH			
		1.1	Expand the tool to include archived and non-archived cases.		69f	It would be helpful if the Public Search Tool could be expanded to provide all the necessary information which will assist the filer to fill out forms.	
		1.2	Make the search tool available for peer to peer access.				
37)	Provide the ability to file sealed documents.			NH			
		1.1	Define the methodology to "seal" transaction packets.				Decision to be made

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38)	Define the rules for 3rd party filers concerning the retention of data and documents filed with 3rd party filers.		MH	53	Vendors may not be given access to viewing documents in cases. They need to be able to pass through information without having view access to it	Serious policy issue that needs to be addressed.
	Technical Requirements					
39)	Provide open solution that is operating system agnostic		MH			
		1.1 Provide a configurable Gateway hardware/software mechanism for managing electronic transactions from a variety of different operating systems.		71k, 71h	Provide a configurable Gateway hardware/software mechanism for managing thousands of trading partners submitting electronic transactions from a variety of different operating systems including, but not limited to the following: o Windows o MacIntosh o Unix (SCO, Solaris, etc.) o Lenux o MVS	Software that is Operating System Agnostic will operate on many operating systems - that is, you can select the operating system of your choice and implement a messaging server.
		1.2 Permit only authorized connections to the Gateway		71i	Permit only authorized connections to Gateway	
		1.3 Provide any necessary client software for all DIR/DWC trading partners to connect to the Gateway, regardless of their respective Operating System.		71j	Provide any necessary client software for all DIR/DWC trading partners to connect to the Gateway, regardless of their respective Operating System.	
	The following Use Case Statements were determined to be Out of Scope or Not a True Requirements					
	OUT OF SCOPE			12g	Zero Manuel Validation Errors	
		refer to policy group		12o	Stop filing redundant information	
				13a	Transmissions are held private and must be limited to the filing and related case parties.	requirement restated. Refer to policy group
				15a	Possible to file lien with 5 data fields but it does not satisfy the business need e.g. judge. Hence, we need to review the minimum data requirements that currently exist and increase the required data fields to reflect satisfaction of "Business Requireme	Determined to be an extension of the project scope by the sub-committee. Out of scope of technical requirements. Should be addressed by the Regulatory Policy group. (Place in parking lot)
				15c	Reduce data submission requirements when case # is present	

Requirement Number	High Level Requirement (HLR) Description		Detail Business Requirement (DBR) Objective	Priority: Must Have (MH), Should Have (SH), Nice To Have (NH)	Use Case Stmt #	Associated Use Case Statements	Comments
					65b	we would like the WC date of injury and body parts to appear in the case details featured on EAMS so we can quickly determine if our claim matches the facts of the WC case. This helps prevent filing of unnecessary liens, saving work and paper.	
			regulatory issue / move to parking lot		71g	Accessibility to portal:	
						a. Through a standard set of data that comes in, anyone who builds to that standard can deliver to portal	
	NOT a true requirement as determined by the sub-committee.				12p	2 D Bar Codes – free on internet	
					14b	Need naming convention – e.g. unattended filing etc, programmatic electronic transmission	
					14d	Lose form metaphor and adopt a data metaphor	
					14h	Do we have potential "User Accts" authorized user	
					14i	Data integrity	
					14j	Complete form but only send data	
					15i	Public/private part over ship	
					54	Discussion of regulatory and legislative mandates.	
					55	Is WCAB going to set forth regulations that require filers to meet all regulations, with sanctions and returns thereof.	NOT a true requirement as determined by the sub-committee. Refer to policy group
					63	DIGITALLY SCAN DOCUMENTS TO BE UPLOAD IN BULK TO THE DWC ON BEHALF OF OUR CLIENTS (LAW FIRM; INSURANCE COS AND TPA'S) WITH CONFIDENCE THAT THE DIGITAL IMAGES WILL BE WITHIN BROADER TOLERANCES AND NOT REJECTED BY THE DWC, THUS CAUSING UNNECESSARY DELAYS	not a requirement, see rule 10232
					64d	I would like the DWC to keep a very narrow scope on this filing project. I believe that electronic document filing (in data form) in the new "bulk filing"/"peer-to-peer" filing system is all the project should accomplish. This will expediate the filing of	

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					65a	As external users, we would like the SSN to appear in the case details featured on EAMS so that we can more efficiently match the SSN to the ADJ number on the hearing notices	Out of scope, not a filing requirement. No, this violates state privacy rules. Refer to policy group general issue of displaying SSN on EAMS screens
					66a	I would like to be able to enter dates of benefits on a 1st time lien. Currently EDD can only fill in the opening lien portion even if all benefits are paid out.	
					66b	I would like to be able to "print" the OAR to properly serve documents on parties.	
					69j	Ability to save completed forms for re-submitting them later (i.e. saving an Answer and if later we have to file an Amended Answer, then if you can use the original Answer, all the information would be already in the form and you can just make the necess	client side issue
					69k	We would like to have the ability to uncheck e-form boxes/buttons after they were checked in error (currently OCR forms have the ability (we use CTRL-Z) but e-forms don't and you cannot uncheck boxes and it forces the user to close the form and start over	Refer to the Current Access Committee
					69l	Document Titles in the dropdowns to E-forms should only include those titles external users are allowed to use and the internal document titles should be invisible to external users, as this creates confusion as to which ones they can use - or they could	Refer to the Current Access Committee
					69m	Adding additional titles to the dropdowns would be helpful as well. (Also note the OCR DCS titles list contains a title of "Answer", however the e-forms dropdown does not. It would be helpful to have an Answer title and/or a Response title, as well as	Refer to the Current Access Committee
					69n	Forms should have an "amended" button (such as Answers to Application)	Refer to the Current Access Committee
					71v	Create and deliver solution in all environments (Development, System Test and Production).	

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					71w	Provide DIR/IT staff with monitoring tools sufficient to monitor both the overall performance of the system as well as specific check points within the process to determine bottlenecks or other performance issues.	
					72a	Provide all necessary training to allow DIR/IT staff to configure new forms and modify existing forms.	
					72b	Provide all necessary training to allow DIR/IT staff to configure new trading partners and remove existing ones should they no longer be needed.	
					73j	Use 2D bar codes	